Quick Guide

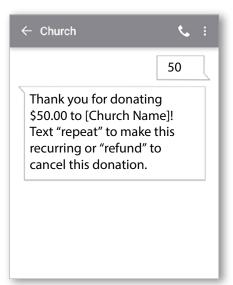
1. Get Started

Enter your 10-digit GivePlus Text number and the amount you wish donate, then press send.



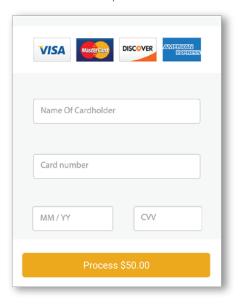
3. Give

After registration is complete, you will receive a verification text as well as a receipt via email.



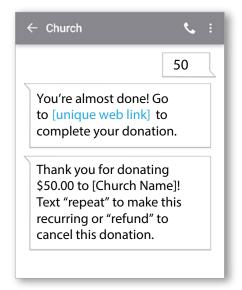
2. Register

You will receive a registration link. Click the link and enter your contact and payment information. Tap "Process."



4. Repeat

For future giving, simply send a text with the amount you wish to give, and it will process automatically.





GivePlus Keywords

Note that keywords are not case sensitive

Assist - Sends instructions to the donor via text.

Response: To donate via text, send the dollar amount you wish to give, including a dollar sign. For example: \$50. Text edit to update your profile or halt to permanently disable text giving.

Edit - Allows donors to edit their name, payment method, address and email. Once the edit keyword is sent, the will receive link.

Response: To manage your profile, go to (link).

Halt - Allows donors to permanently disable Give by Text. At this time, they cannot re-enroll once they've opted out.

Response: Text to give to (Church Name) for this phone has been permanently disabled.

Refund - Donors can send this message to refund or cancel a donation they've submitted and we will direct them to call the church.

Response: To request a refund of your donation, please call (Church Name) at (Church Phone #).

Funds - Donors can send this message to receive a list of the Church's Give by Text Funds.

Text '(contribution amount) fund name' or text '(contribution amount) fund code' to donate to a specific fund.

Confirmations and Responses

Registration Link

Sent via text the first time a donation is made. Thank you! Please visit (link) to register.

Error Messages

Unable to Recognize Amount

We could not determine the amount you wish to give. Please ensure you're using \$xx or \$xx.xx as the format. For example: \$50.00. Text assist for help.

Failed Transaction

Your \$(amount) donation to (Church Name) has failed. Please contact your card issuer for assistance.

Registration Link Expired

This registration link has expired, please send the dollar amount you wish to give, including a dollar sign to start over.

Donation Confirm

Sent via text each time a donation is made Thank you for your \$(amount) donation. Text refund to cancel this donation, edit to update your profile, halt to permanently disable text giving

Unrecognizable Message

We're sorry, we didn't understand your request. Text assist if you need help.

Misc. Errors

I'm sorry, we are unable to process your donation. Please call (Church Name) at Church Phone #) for assistance.

Registration Link Issue

I'm sorry, we were unable to process your request. Please send the dollar amount you wish to give, including a dollar sign to try again.

