Vanco Keywords
Note that keywords are not case sensitive

Assist or #Assist- Sends instructions to the donor via text.
  - Response: To donate via text, send the dollar amount you wish to give, including a dollar sign. For example: $10. Text #edit to update your profile or #halt to permanently disable text giving.

Edit or #Edit- Allows donors to edit their name, payment method, address and email. Once the edit keyword is sent, the will receive link.
  - Response: To manage your profile, go to (link)

Halt or #Halt- Allows donors to permanently disable Give by Text. At this time, they cannot re-enroll once they've opted out.
  - Response: Text to give to (Church Name) for this phone has been permanently disabled

Refund or #Refund- Donors can send this message to refund or cancel a donation they've submitted and we will direct them to call the church.
  - Response: To request a refund of your donation, please call (Church Name) at (Church Phone #)

Funds or #Funds- Donors can send this message to receive a list of the Church's Give by Text Funds.

Confirmations and Responses

Registration Link- Sent via text the first time a donation is made
  - Thank you! Please visit (link) to register.

Donation Confirm- Sent via text each time a donation is made
  - Thank you for your $(amount) donation. Text #refund to cancel this donation, #edit to update your profile, #halt to permanently disable text giving

Error Messages

Unable to Recognize Amount
  - We could not determine the amount you wish to give. Please ensure you're using $xx or $xx.xx as the format. For example: $10.00. Text #assist for help.

Failed Transaction
  - Your $(amount) donation to (Church Name) has failed. Please contact your card issuer for assistance.

Registration Link Expired
  - This registration link has expired, please send the dollar amount you wish to give, including a dollar sign to start over.

Unrecognizable Message
  - We're sorry, we didn't understand your request. Text #assist if you need help.

Misc. Errors
  - I'm sorry, we are unable to process your donation. Please call (Church Name) at (Church Phone #) for assistance.

Registration Link Issue
  - I'm sorry, we were unable to process your request. Please send the dollar amount you wish to give, including a dollar sign to try again.